



**City of Coos Bay**  
**Community Development Department**  
 500 Central Ave., Coos Bay, Oregon 97420  
 Phone 541-269-1181 Fax 541-269-8916

## Customer Survey

Date of your visit: \_\_\_\_\_

Please tell us how we are doing so that we can serve you better! We would appreciate a minute of your time to rate your most recent contact with our department.

**What brought you to City Hall** *(check all that apply):*

- |   |                          |  |
|---|--------------------------|--|
| Business Licenses <i>(including Home Occupation)</i>        |                          | Citizen Concern <i>(junk, garbage, vehicles, etc.)</i> |
| Engineering <i>(Sanitary Sewer, Site Development, etc.)</i> | <input type="checkbox"/> | Land Use/Planning <i>(Use of property)</i>             |
| Permits <i>(Building, Mechanical)</i>                       |                          | Street Issues <i>(Sidewalks, trees, etc.)</i>          |
| Other _____   |                          |  |

Please circle the word best describing your experience with us:

Knowledge & competence	Excellent	Good	Fair	Poor
Responsiveness & courtesy	Excellent	Good	Fair	Poor
Information provided helpful to you	Excellent	Good	Fair	Poor
Timeliness of service	Excellent	Good	Fair	Poor

Staff member(s) that assisted you: \_\_\_\_\_

Additional comments:

Please return survey to Community Development, 500 Central Avenue, Coos Bay, OR 97420 or email Jim Hossley at [jhossley@coosbay.org](mailto:jhossley@coosbay.org)

Check if you would like a staff member to contact you please provide your name and phone or email.

Name \_\_\_\_\_ Phone/email \_\_\_\_\_

Thank you!